



from excessive soiling, improper or unapproved cleaning methods. Any use of improper or unapproved cleaning methods voids all warranties from Biltwell. Additionally, the leather warranties do not cover any damage to the leather resulting from exposure to sunlight as leather will fade.

- The natural beauty of leather means that no two pieces of leather are exactly alike. As such, natural markings and grain variations are not considered defects.

The Biltwell warranty covers normal residential use and conditions and is limited to the original retail purchaser. The warranty does not cover damage as a result of abuse, misuse, accident or shipping and handling.

### **TO OBTAIN SERVICE UNDER THIS WARRANTY**

Warranty service is handled through the original furniture dealer the item was purchased from. Should service be needed, contact your furniture dealer. An inspection may be necessary to evaluate the status of the furniture and the application of the warranty. Please provide the dealer with photos and a description of the issue. After receiving Biltwell authorization, the dealer will either make the repair themselves or return it to the Biltwell factory for repair or replacement. Biltwell's transportation responsibility is limited to the first year and to the transportation between the dealer and the factory. Outside of the U.S.A., warranty is limited to replacement parts only.

Biltwell guarantees to the first purchaser that we will repair or replace, at our opinion, any part of our product which fails to perform due to manufacturing defects within the specified periods measured from the date of purchase. (Proof of purchase is required.)

This warranty extends only to the first consumer purchaser. Normal wear and tear of furniture is not covered, neither is furniture which has been subject to abuse or improper care, negligence, acts of God, fire, accident, etc. All are beyond the scope of this warranty.

These Limited Warranties provide coverage to the original purchaser and do not apply to rented, business, commercial, institutional, or other non-residential uses. These Limited Warranties do not apply to any merchandise purchased "as is" or second-hand nor any condition resulting from incorrect or inadequate maintenance, cleaning, or care.