

# LUONTO WARRANTY

The exclusive Luonto Furniture Inc. warranty becomes effective upon the delivery date of furniture and is non-transferable. Luonto Furniture Inc. will repair or replace at our discretion any piece of furniture that is defective in material or workmanship under the terms and conditions outlined here. If Luonto Furniture Inc. determines that a repair is impractical, you will be furnished a substitute of the same or similar color, design, and quality.

**THE REPAIR OR REPLACEMENT OF DEFECTIVE GOODS CONSTITUTES LUONTO FURNITURE INC.'S ENTIRE OBLIGATION. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

Please register your purchase at [www.luonto.com/warranty](http://www.luonto.com/warranty)

How to proceed if you observe a defect:

First and foremost, should you notice a manufacturing defect, it is important that you promptly notify the Authorized Retailer where your purchase was made. If it is impossible or impractical to notify your local retailer, please submit your claim to Luonto Furniture Inc. Customer Services. To exercise your rights under this warrant, you must submit the original sales receipt and delivery ticket when making a claim.

For your convenience, we have a Toll Free number: (888) 255 2951 or email our Customer Service department: [customerservice@luontofurniture.com](mailto:customerservice@luontofurniture.com)

CATEGORY	Period	Details of Coverage
Frames & Springs	10 Years	<sup>1</sup> Warranted against loss of resilience under normal conditions. All cushions and pillows will naturally soften with normal use. This is not a material or manufacturing defect. Warranty does not cover any normal softening of cushion core, flattening of a fiber top or loss of loft.
Mechanisms	2 Years	<sup>2</sup> Warranted against seam slippage, fraying, and dye transfer. Except where intrinsic to natural characteristics of fabric (i.e., velvets, silks), warranted against nap loss and marking. All COM (customer's Own Material) and merchandise subject to after-market protective treatments are excluded from warranty.
Cushion Cores, Pillow Inserts, Back Cushions, Back Pillows and Padding	2 Years <sup>1</sup>	
Sleeper Mechanisms	2 Years	<sup>3</sup> Warranted against splitting, seam slippage, and dye transfer. Nature's own characteristics such as wrinkling, marking and variations in grain or color are not covered.
Sleeper Mattresses	1 Year	
Electrical Components, Motors, and Controls	1 Year	
Covering Fabric	1 Year <sup>2</sup>	
Covering Leather	1 Year <sup>3</sup>	



*Timo Viitala*

Timo Viitala, Chairman Of The Board  
Pohjanmaan Kaluste LTD.

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